

Bytes **FIREWALL MANAGED SERVICE**

With the IT security threat landscape constantly evolving it is imperative that your organisation has a clear and reliable firewall that covers every element of your network protection.

That's where Sophos comes in

As a consistent Gartner recognised leader in security you can feel safe that Sophos is constantly evolving to keep up with the very latest threats in the ever-changing threat landscape. Sophos can provide your organisation with a secure and feature rich firewall, which can be deployed onsite or on the public cloud.



The Managed Services Approach

Here at Bytes we appreciate that having access to skilled and experienced engineers can often be cost prohibitive and with the threat landscape ever evolving its essential you have the best people to hand. That's where we can help. Through our Sophos XG managed service offering, you essentially add our virtual team of experienced engineers to the team to help manage your Sophos XG Firewall, pro-actively monitoring, managing and protecting your network. We do this and ensuring your security platform is monitored by our security operations team and remediated as soon as any risk is highlighted, with weekly reporting and scheduled change management windows. Our Sophos XG managed service is delivered by our team of Sophos accredited engineers and architects who have over 10 years of experience in delivering and supporting Sophos environments.

Package Offerings

We offer a complete managed service for you XG firewall, we will handle all software and firmware upgrades, all rule changes, risk management and change control. As part of the service your XG firewall is monitored by our Security Operation Centre, we will ensure your network is safe and that your Sophos XG is performing correctly. Removing the day to day administration from your business. Included in the service in the management of any Sophos wireless access point linked to your Sophos XG firewall as well as any deployed Sophos RED devices you may have.

You receive all the benefits above plus:
A Sophos architect looking at your Sophos system every week to;

- › **Provide a firewall health check**
- › **Change managed software upgrades**
- › **Work through all flagged issues**
- › **Scheduled configuration changes**
- › **Offsite configuration back ups for quick recovery**
- › **Full remediation reports and progress updates**
- › **Provide best practice advice and help ensure your firewall is as secure as possible while reducing the impact on your business**
- › **Working on either a monthly or quarterly campaign**