Bytes
SOPHOS MANAGED SERVICES

With the IT security threat landscape constantly evolving it is imperative that your organisation has a clear and reliable security strategy to cover every element of the network, both internally and externally.

That's where Sophos comes in.

As a consistent Gartner recognised leader in security you can feel safe that Sophos will constantly be evolving to keep up with the very latest threats.

Sophos can provide your organisation with a complete and secure platform with a range of security products that protect you at every level. From your mobile devices right through to perimeter security products such as firewalls or cloud filtering, Sophos provides a scalable approach that's fit for a business of any size.

The Managed Service Approach

Here at Bytes we appreciate that having access to skilled and experienced engineers can often be cost prohibitive and with the threat landscape ever evolving its essential you have the best people to hand.

That's where we can help. Through our range of managed service offerings, you essentially add our virtual team of experienced engineers to the team to help manage your Sophos estate of products pro-actively and ensure your security platform is monitored and remediated on a weekly basis.

Our managed services are delivered by our team of Sophos accredited engineers and architects who have over 10 years of experience in delivering and supporting Sophos environments.

Packaged Offerings

Gold

- Central Endpoint Advanced
- Central Intercept X
- Central Server Advanced
- Central Device Encryption
- Central Mobile Advanced

Silver

- Central Endpoint Advanced
- Central Intercept X
- Central Server Advanced
- Central Device Encryption

Bronze

- Central Endpoint Advanced
- Central Intercept X
- Central Server Advanced

Add-On Offering

- **Networking**
- **Offering Synchronised Security**

XG Firewall

- **Phishing**
  - Manage Service either standalone or as part of package above
  - 12 month commitment from customer
  - Quarterly Phishing service

You receive all the benefits above plus:

A Sophos engineer looking at your Sophos system every week to;

- **Look at unprotected PC's and remediate any PCs that need protecting**
- **Work through Sophos Central Alerts and resolve flagged issues**
- **Provide weekly reports on any outbreaks or identified issues**
- **Full remediation report and progress**
- **Work with you pro-actively for any planned patching and future upgrades**
- **Provide a General Health check of all systems within Sophos**

Our **Managed Service offerings** are available as:

Business Hours: **8.30-6pm**	We are open: **24/7, 365 days a year**