

Bytes MANAGED SERVICES

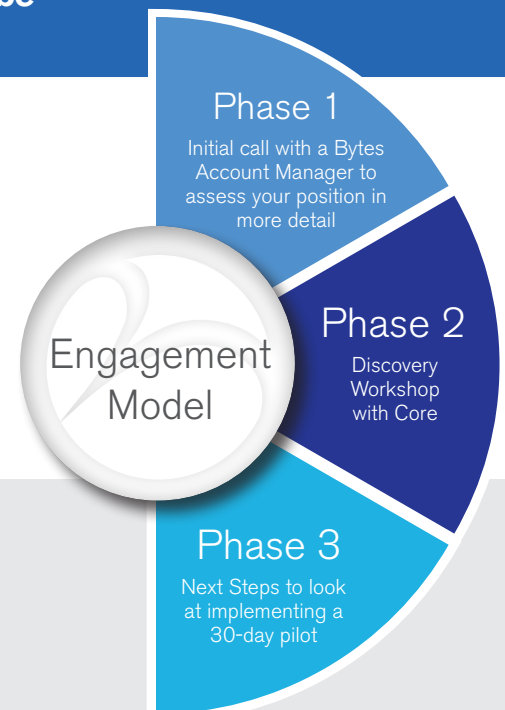
With Bytes, you can keep your IT systems operating at peak performance. Our Managed Services teams enable everything to run smoothly, so you can make best use of your budget and be sure of quality, without being distracted from your business.

Joining forces with our Partner Core, we are now offering two new Managed Services focusing on – **Identity Management** and **Windows 10**.

Whether you are looking to deploy one or both managed service offerings within your business, each 'one' follows a 3 phase approach to ensure we gain a full understanding of your current working practices including any restrictions, security or special access requirements, a full cost-benefit analysis and recommendations for the best way to proceed.

Identity Management Offering

We can synchronise multiple systems – such as HR software and Active Directory – and keep them in sync with seamless single sign-on to cloud or on-premise applications, and support multiple merged directories.



Features

- › Identity Vault for single authoritative identity and authentication
- › Enterprise role based access control (RBAC) with query-based views
- › User identity workflow, authorisation workflow and full lifecycle management
- › Automated user provisioning and de-provisioning from AD and external systems
- › Secure web based access from any browser on any device
- › Secure 2 factor authentication from hard or soft tokens
- › User self-service password reset via traditional Q&A or 2factor token
- › Self-service portals for user attributes and group membership
- › Over 50 enterprise level audit reports out of the box
- › Support for external user accounts for authentication and management

Benefits

- › One username and one password for your users to remember
- › Empower user self-service with access from any device or browser
- › Put the business back in charge of group membership
- › Reduce admin mistakes/workload with automated workflows
- › Reduce admin mistakes with locked value drop-down lists
- › Workflows can automate typical manual changes during the provisioning/deprovisioning cycles
- › All user and group changes are audited with before/after values
- › Automated user synchronisation from multiple source systems
- › Reduced cost of ownership of cloud SaaS based applications

Windows 10 Offering

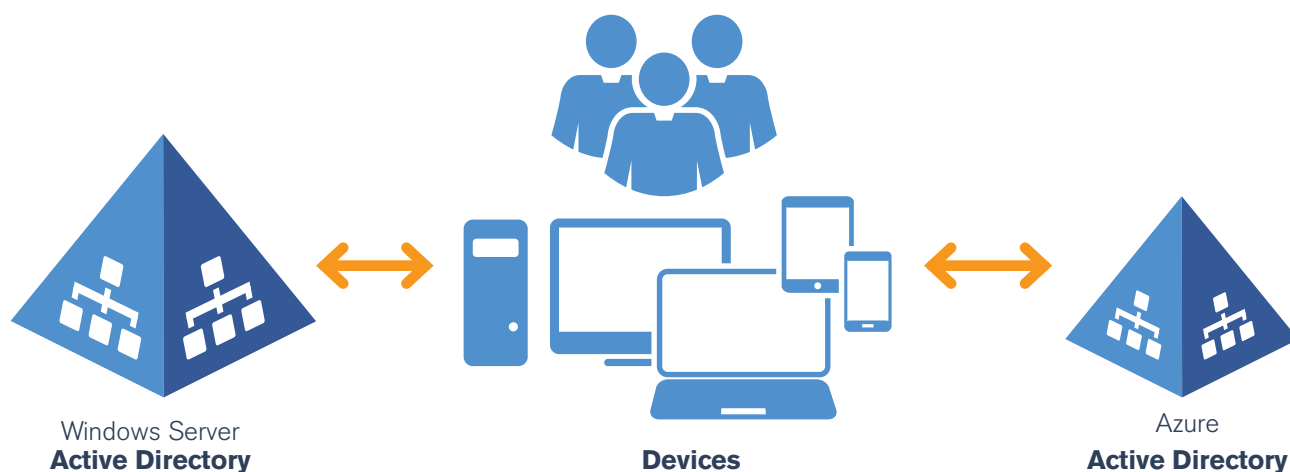
We have developed a service that allows us to build and service your Windows 10 device remotely 'over the air'. Part of this service includes a self-service software portal with authorisation workflow, license harvesting and asset management services as well as regular SCAP and OVAL scanning of the device for the latest vulnerabilities.

Features

- 24/7 support
- Intrusion Detection and Prevention
- Fully managed Windows 10 Laptop or Tablet
- Microsoft Azure based datacentres
- Gold build managed and provisioned by Core
- Asset managed and tagged devices, shipped direct to end user

Benefits

- UK support staff BPSS and some SC Cleared
- Real-time Trend alerting for zero day threats
- Same day provision of virtual Windows 10 desktop experience
- 2-10 weeks to design and implement service
- Pan Government approved to Official level



- ✓ Save time
- ✓ Save money
- ✓ Secure
- ✓ Simple to use
- ✓ De-provisioning

For more information or to speak to a Bytes Specialist about either of these Managed Services, get in touch with one of our experts today.

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