



The UK's leading software, security and cloud specialists

PUBLIC SECTOR

# FRAMEWORKS GUIDE FOR CUSTOMERS

BY ANDY COLE

FEBRUARY 2026

## CONTENTS

INTRODUCTION	3
SUMMARY OF CURRENT FRAMEWORKS	4
CCS RM6098 TECHNOLOGY PRODUCTS & SERVICES 2	5
CCS RM6100 TECHNOLOGY SERVICES 3	6
CCS RM6190 TECHNOLOGY SERVICES 4	7
CCS RM1557.14 G-GLOUD 14	8
CCS RM6116 NETWORK SERVICES 3	9
CCS RM6292 CLOUD COMPUTE 2	10
CCS RM3764.3 CYBER SECURITY SERVICES 3 DPS	11
CCS RM1043.8 DIGITAL OUTCOMES (DOS) 6	12
NOE CPC 0552 TOTAL TECHNOLOGY SOLUTIONS	13
NHS SBS 10510 DIGITAL WORKPLACE SOLUTIONS 2	14
PS Y26005 IT HARDWARE, ITAD & ASSOCIATED SERVICES	15
PS Y23065 SOFTWARE PRODUCTS & ASSOCIATED SERVICES	16
PS Y23038 ICT MANAGED SERVICES & CONSULTANCY	17
SUPC ITS4043 SOFTWARE LICENSE RESELLERS AGREEMENT	18
META/EEM EEM0077 IT RESELLER FRAMEWORK	19

## INTRODUCTION

Bytes Software Services Ltd is a specialist IT and services provider, experts in delivery of software and hardware solutions from all major vendors. We have been operating since 1982 and in our last financial year we achieved a turnover of over £1.2bn.

We have provided IT products and associated services from over 2,000 vendors to nearly 5,000 different clients in the last 3 years alone. We have a significant focus on the UK Public Sector, and this comprises almost half of our business. We assist a wide range of Public Sector organisations including NHS, Central Government, Local Government, Education, Emergency Services and Defence.

Bytes has grown to be a significant reseller in the IT marketplace. At present we have 530 staff members operating from our Head Office in Leatherhead, as well as at our regional offices in Manchester, Portsmouth, and Reading. With over 199 qualified customer account managers, Bytes have the resources and proven skills to service customers through a variety of well-known Public Sector framework agreements.

Bytes is known as a financially stable organisation enjoying growth, and as an excellent and ethical employer. All key staff have been with us for a significant time and therefore experienced in meeting the demands of our customers. Our staff turnover is very low and despite the pandemic, we are constantly recruiting, reassuring our customers that we have the resources and skills to deliver.

If you are looking to use a framework for your procurement activities, and want to use Bytes, this guide describes the various frameworks we are part of. It will help you select the most appropriate framework to use depending on your requirements and how you wish to run your procurement.

Some frameworks allow the use of 'Direct Award' or 'Award without Competition'. This is where you can place an order with us through the framework without going through a tender exercise. There are several advantages of this:

- Quick and simple procurement.
- No lengthy tender response to evaluate.
- Orders are still placed under the framework terms.
- Customer can immediately select their preferred reseller.

If you require further guidance, then we are more than happy to discuss what products and services you wish to purchase and which frameworks would be most suitable.

# SUMMARY OF CURRENT FRAMEWORKS

● Products and services can be sold with no pre-requisites    ■ Can only be sold as part of software-based solutions    ◆ Can only be sold as part of hardware-based solutions

Framework Name	Lots	Regs	Direct Award	Software	Hardware	Services	Expiry Date
CCS RM6098 Technology Products and Services (TePAS) 2	Lot 3: Software	PCR15	✓	●		●	07/10/2027
	Lot 5: Health & Social Care Technology	PCR15	✓	●	●	●	
	Lot 7: Circular IT	PCR15	✓		●	●	
	Lot 8: Technology Catalogue	PCR15	✓	●	●	●	
CCS RM6100 Technology Services 3	Lot 1: Technology Strategy & Services	PCR15	✓			●	14/03/2026
	Lot 2: Transition and Transformation	PCR15	✓			●	
CCS RM6190 Technology Services 4	Lot 2 Transition and SIAM	PA23	✓			●	11/06/2028
	Lot 3/3a End User Services	PA23	✓			●	11/06/2028
	Lot 4a Infrastructure Management	PA23	✓			●	11/06/2028
CCS RM6116 Network Services 3	Lot 4b: Digital Comms (incl. UC)	PCR15	✓	●	●	●	17/07/2027
	Lot 4c: Contact Centre Solutions	PCR15	✓	●	●	●	
CCS RM6292 Cloud Compute 2	Lot 2: Value Added Ancillary Services	PCR15		●		●	27/11/2026
	Lot 3: Cloud Professional Services	PCR15				●	
CCS RM3764.3 Cyber Security Services 3	-	PCR15				●	14/02/2027
CCS RM1557-14 G-Cloud 14	-	PCR15	✓	●		●	28/10/2026
CCS RM1043.8 Digital Outcomes 6	-	PCR15				●	27/06/2026
NOE CPC 0552 Total Technology Solutions	-	PCR15	✓	●	●	●	31/08/2026
NHS SBS 10510 Digital Workplace Solutions 2	-	PCR15	✓	●	■	●	30/09/2028
PS KCS Y23065 Software and Services	-	PCR15	✓	●	■		29/02/2028
PS KCS Y26005 IT Hardware	Lot 1: New IT Hardware	PA23	✓	◆	●	◆	13/11/2029
PS KCS Y23038 Managed Services & Consultancy	Lot 1: ICT Managed Services	PCR15	✓			●	30/04/2027
	Lot 2: ICT Consultancy Services	PCR15	✓			●	30/04/2027
SUPC ITS4042 SU Software Licence Resellers Agreement (SLRA)	Lot 1: Microsoft	PCR15		●			21/10/2025
	Lot 2a: Adobe ETLA	PCR15		●			
	Lot 2b: Adobe VIP/CLP	PCR15		●			
EEM EEM0077 IT Reseller Framework	-	PCR15	✓	●	●	●	16/10/2026

# CCS RM6098 TECHNOLOGY PRODUCTS & SERVICES 2

The Crown Commercial Service is the UK's largest public procurement organisation, with numerous framework agreements covering almost all common goods and services required by UK Public Sector.

Technology Products and Services 2 (TePAS 2) is one of the most well-known and used technology frameworks currently available, allowing organisations to buy almost any type of IT-related product.

## Quick Facts

**Framework Duration:** 10/10/2023 - 07/10/2027  
**Procurement Regulations:** PCR15

Bytes are on the following Lots:

- **Lot 3:** Software and Associated Services
- **Lot 5:** Health and Social Care Technology
- **Lot 7:** Circular IT
- **Lot 8:** Technology Catalogue

Software



Hardware



Services



## Eligible Buyers

All UK Public Sector Organisations and their associated bodies and agencies can use this framework. This includes education organisations as well as voluntary sector and charities.

## Product Scope

- Lot 3 – Software: Commodity on-premise and cloud Software and associated services.
- Lot 5 – Health and Social Care Technology: Hardware, software and services specifically for use in a healthcare environment.
- Lot 7 – Sustainability and Circular IT: Recycling and disposal of IT equipment including the supply of recycled IT. Note: Blackmore UK are our partner for this Lot.
- Lot 8 – Commodity products that would need to be uploaded to an online catalogue.

## Call off Process

To undertake a procurement under RM6098, buyers can either directly award a requirement to a supplier or undertake a further competition where other framework suppliers can have the opportunity to bid.

## Order Forms

Two versions of the order forms depending on Direct Award or further competition.

- Framework Schedule 6 – Order form Template and Call Off Schedules RM6098.  
To be used after a further competition, or where special customer terms are to be included.
- Framework Schedule 6a – Short Order form Template and Call Off Schedules RM6098.  
To be used for direct award and where there are no special customer terms.

## Online Resources

Full details, including buyers guidance, framework terms, competition templates and other information can be found on the CCS Framework website: <https://www.crowncommercial.gov.uk/agreements/RM6098>

# CCS RM6100 TECHNOLOGY SERVICES 3

The Crown Commercial Service is the UK's largest public procurement organisation, with numerous framework agreements covering almost all common goods and services required by UK Public Sector.

Technology Services 3 provides a route to purchase a wide range of technology-related services.

## Quick Facts

**Framework Duration:** 15/06/2021 - 14/06/2025

**Procurement Regulations:** PCR15

Bytes are on the following Lots:

- **Lot 1:** Technology Strategy & Services Design.
- **Lot 2:** Transition and Transformation



## Eligible Buyers

All UK Public Sector Organisations and their associated bodies and agencies can use this framework. This includes education organisations as well as voluntary sector and charities.

## Product Scope

This agreement provides technology services from strategy and service design through to transition and Transformation

No actual product can be purchased under this framework. If you need to purchase products as well as services then the CCS Technology Products and Services Framework may be more appropriate.

## Call off Process

To undertake a procurement using this framework, buyers can either directly award a requirement to the supplier or undertake a further competition where all framework suppliers can have the opportunity to bid. For direct award, the customer may request we upload our service description to a CCS procurement catalogue. In this case let us know as soon as possible since it may take a few days to gather the information and perform the upload.

## Online Resources

Full details, including buyers guidance, framework terms, competition templates and other information can be found on the CCS Framework website: <https://www.crowncommercial.gov.uk/agreements/RM6100>

# CCS RM6190 TECHNOLOGY SERVICES 4

The Crown Commercial Service is the UK's largest public procurement organisation, with numerous framework agreements covering almost all common goods and services required by UK Public Sector.

Technology Services 4 helps public sector buyers buy technology services in a flexible way. This agreement provides the same range of services as the previous agreement, but with updates to include artificial intelligence (AI) and automation as ancillary services.

## Quick Facts

**Framework Duration:** 12/12/2025 - 11/06/2028

**Procurement Regulations:** PA23

Bytes are on the following Lots:

- **Lot 2:** Transition and SIAM
- **Lot 3/3a:** End User Services
- **Lot 4a:** Infrastructure Management



## Eligible Buyers

All UK Public Sector Organisations and their associated bodies and agencies can use this framework. This includes education organisations as well as voluntary sector and charities.

## Product Scope

This framework encompasses technology and digital strategy, service design, end user device support, IT infrastructure, application development, data and transformation.

No actual product can be purchased under this framework. If you need to purchase products as well as services, then the CCS Technology Products and Services 2 Framework may be more appropriate.

## Call off Process

To undertake a procurement using this framework, buyers can either directly award a requirement to the supplier or undertake a further competition where all framework suppliers can have the opportunity to bid. For direct award, the customer may request we upload our service description to a CCS procurement catalogue. In this case let us know as soon as possible since it may take a few days to gather the information and perform the upload.

## Online Resources

Full details, including buyers guidance, framework terms, competition templates and other information can be found on the CCS Framework website: <https://www.crowncommercial.gov.uk/agreements/RM6190>

# CCS RM1557.14 G-GLOUD 14

The Crown Commercial Service is the UK's largest public procurement organisation, with numerous framework agreements covering almost all common goods and services required by UK Public Sector.

G-Cloud 14 provides a simple route to procure a wide range of Cloud products and services, as listed on the Digital Marketplace portal.

## Quick Facts

**Framework Duration:** 29/10/2024 – 28/04/2026  
**Procurement Regulations:** PCR15

Bytes are on the following Lots:

- **Lot 1:** Cloud Hosting
- **Lot 2:** Cloud Software
- **Lot 3:** Cloud Support

IOIO  
IOIO

Software



Services



## Eligible Buyers

All UK Public Sector Organisations and their associated bodies and agencies can use this framework. This includes education organisations as well as voluntary sector and charities.

## Product Scope

G-Cloud frameworks allow for the procurement of cloud-based hosting, software and services only. No on-premise products are permitted.

The products allowed to be procured under the G-Cloud must be listed via the Buyers search for services on the CCS Contract Award Service and will need access to the Public Procurement Gateway [here](#).

Buyers use the Contract Award Services to select those that are appropriate to their needs. Once products are selected, they can then enter into further discussion with the relevant suppliers.

Customers can also view Bytes G-Cloud products using this link:

<https://www.crowncommercial.gov.uk/agreements/RM1557.14>

## Call off Process

Procurements through G-Cloud are naturally made via Direct Award. Buyers can search for services on the CCS Contract Award Service and select those that are appropriate to their needs. Once products are selected, they can then enter into further discussion with the relevant suppliers. Customers can search for Bytes products using the search term 'bssgc'.

## Online Resources

Full details, including buyers guidance, framework terms, competition templates, and other information can be found on the CCS Framework website: <https://www.crowncommercial.gov.uk/agreements/RM1557.14>

# CCS RM6116 NETWORK SERVICES 3

The Crown Commercial Service is the UK's largest public procurement organisation, with numerous framework agreements covering almost all common goods and services required by UK Public Sector.

Network Services 3 provides buyers with a route to purchase specialised technology services.

## Quick Facts

**Framework Duration:** 18/07/2023 – 17/07/2027

**Procurement Regulations:** PCR15

Bytes are on the following Lots:

- **Lot 4b:** Digital Communication Services (Unified Communications)
- **Lot 4c:** Contact Centre Solutions

IOIO  
IOIO



Software

Hardware



Services



## Eligible Buyers

All UK Public Sector Organisations and their associated bodies and agencies can use this framework. This includes education organisations as well as voluntary sector and charities.

## Product Scope

**Lot 4b: Digital Communication Services (Unified Communications)** - IP telephony, unified communications, collaborative software application including audio and video conferencing and business enablement application software.

**Lot 4c: Contact Centre Solutions** - Access to inbound and/or outbound contact centre management including automation and queuing to multiple answering points. Design, survey, build, test and deployment delivery and management, plus support and maintenance services. Supply/support of equipment, commodity and managed services.

## Call off Process

To undertake a procurement using this framework, buyers can either directly award a requirement to the supplier or undertake a further competition where all framework suppliers can have the opportunity to bid. For direct award, the customer may request we upload our service description to a CCS procurement catalogue. In this case let the tenders team know as soon as possible since it may take a few days to gather the information and perform the upload.

## Online Resources

Full details, including buyers guidance, framework terms, competition templates and other information can be found on the CCS Framework website: <https://www.crowncommercial.gov.uk/agreements/RM6116>

# CCS RM6292 CLOUD COMPUTE 2

The Crown Commercial Service is the UK's largest public procurement organisation, with numerous framework agreements covering almost all common goods and services required by UK Public Sector.

## Quick Facts

**Framework Duration:** 28/11/2023 – 27/11/2026

**Procurement Regulations:** PCR15

Bytes are on the following Lots:

- **Lot 2:** Value Added Ancillary Services
- **Lot 3:** Cloud Professional Services

IOIO  
IOIO

Software



Services



## Eligible Buyers

All UK Public Sector Organisations and their associated bodies and agencies can use this framework. This includes education organisations as well as voluntary sector and charities.

## Product Scope

All central government and wider public sector organisations can access cloud computing services. Includes Platform-as-a-Service (PaaS), Infrastructure-as-a-service (IaaS) and other additional ancillary services.

**Lot 2: Value Added Ancillary Services** - Purchase of Core Cloud services from Lot 1 (Core Services) suppliers, plus additional ongoing professional services. Note: When reselling services from a Lot 1 supplier, this requires the completion of a signed collaboration agreement with that Lot 1 supplier in addition to the usual call off order form.

**Lot 3: Cloud Professional Services** – Supply of professional cloud services including: Cloud Consultancy; adoption planning/support and end user training for moving from existing on-premise computing solutions to cloud; target operating model and cloud strategy development support services; auditing services; customer ad enterprise support provided by cloud partners.

## Call off Process

To undertake a procurement using this framework, buyers can either directly award a requirement to the supplier or undertake a further competition where all framework suppliers can have the opportunity to bid.

## Online Resources

Full details, including buyers guidance, framework terms, competition templates and other information can be found on the CCS Framework website: <https://www.crowncommercial.gov.uk/agreements/RM6292>

# CCS RM3764.3 CYBER SECURITY SERVICES 3 DPS

The Crown Commercial Service is the UK's largest public procurement organisation, with numerous framework agreements covering almost all common goods and services required by UK Public Sector.

## Quick Facts

**Framework Duration:** 14/02/2020 – 14/02/2027

**Procurement Regulations:** PCR15

This is a **Single Lot Framework**

IOIO  
IOIO

Software



Services

## Eligible Buyers

All UK Public Sector Organisations and their associated bodies and agencies can use this framework. This includes education organisations as well as voluntary sector and charities.

## Product Scope

Customers can access the following services:

- consultancy and advice including:
  - risk assessment and management
  - audit and reviews
  - security architecture
  - certification and training
  - policy
  - security specialists
  - supply chain analysis
  - cyber transformation
  - security strategy
- penetration testing including the National Cyber Security Centre (NCSC) assured service CHECK and IT health check
- incident management including cyber incident response, disaster recovery, threat intelligence and business continuity disaster recovery (BCDR)
- data destruction and IT sanitisation, the process of removing data so it cannot be accessed
- managed security services including crest accredited Security Operations Centre (SOC) and managed detection and response

## Call off Process

To undertake a procurement using this framework, buyers undertake a further competition.

## Online Resources

Full details, including buyers guidance, framework terms, competition templates and other information can be found on the CCS Framework website: <https://www.crowncommercial.gov.uk/agreements/RM3764.3>

# CCS RM1043.8 DIGITAL OUTCOMES (DOS) 6

Crown Commercial Services are the largest public procurement organisation in the UK. It has set up numerous framework agreements covering almost all common goods and services required by UK Public Sector organisations.

The Digital Outcomes 6 (DOS6) Framework provides can be used by all public sector organisations to find suppliers who can design, build and provide bespoke digital services using an agile approach. It is used to provide personnel to achieve certain outcomes through the delivery of services.

## Quick Facts

**Framework Duration:** 28/06/2022 to 27/06/2024  
**Procurement Regulations:** PCR15

Bytes are on the following Lot:

- **Lot 1:** Digital Outcomes



Services

## Eligible Buyers

All UK Public Sector Organisations and their associated bodies and agencies can use this framework. This includes education organisations as well as voluntary sector and charities.

## Product Scope

This framework accommodates the provision of many service types including security, service delivery, support and operations, data analysis etc. It also covers the provision of specialist personnel such as project managers, analysts, technical architects, cyber security specialists etc.

## Call off Process

To undertake a procurement using this framework, buyers advertise their requirements on the Digital Marketplace here : <https://www.digitalmarketplace.service.gov.uk/digital-outcomes-and-specialists/opportunities>

Suppliers then apply for the opportunity online and buyers will subsequently shortlist these and invite those suppliers to a further competition (tender) process.

## Online Resources

Further details of the framework can be found on the Crown Commercial Services web site here: <https://www.crowncommercial.gov.uk/agreements/RM1043.8>

# NOE CPC 0552 TOTAL TECHNOLOGY SOLUTIONS

Wholly owned by the NHS, the North of England Commercial Procurement Collaborative (NOE CPC) provides collaborative and bespoke procurement solutions to NHS and other Public Sector Organisations.

## Quick Facts

**Framework Duration:** 01/09/2022 – 31/08/2026

**Procurement Regulations:** PCR15

This is a **Single Lot Framework**.



Software



Hardware



Services



## Eligible Buyers

All UK Public Sector Organisations and their associated bodies and agencies can use this framework. This includes education organisations as well as voluntary sector and charities.

This framework has been endorsed by NHS England (NHSE) as part of its new guidance which aims to simplify the purchasing of IT and digital goods and services. This means the framework has been identified as one of the most optimal routes to market for NHS buyers.

## Product Scope

With Bytes, all commercially available ‘off the shelf’ software products, all IT hardware, peripherals, AV, mobile devices and services.

- Encompasses a broad range of ICT hardware, software and services to meet all current and future requirements.
- Un-lotted structure simplifies the call-off process and removes barriers to strategic ICT partners.
- Inclusion of end user devices (EUDs) allows sourcing of complete end-to-end solutions.
- Flexible framework for use by NHS and other public sector organisations – “spot-buying” – as well as longer term strategic purchases.
- Social Value has been considered and applied within the award criteria and is available to include at call off stage, where applicable.
- Compliant with current UK procurement regulations.

## Call off Process

To undertake a procurement using this framework, buyers can either directly award a requirement to the supplier or undertake a further competition where other framework suppliers have the opportunity to bid.

## Online Resources

Full details of the framework can be found on the NOECPC website:

<https://www.noecpc.nhs.uk/contracts/total-technology-solutions>

# NHS SBS 10510 DIGITAL WORKPLACE SOLUTIONS 2

Established by the Department of Health and Social Care (DHSC) in a unique partnership with digital experts Sopra Steria, they deliver modern corporate services to the NHS, which improve efficiency and quality, save time and money, and support world-class patient care. NHS SBS manages several frameworks which, while they have an NHS focus, are accessible by any UK Public Sector organisation.

## Quick Facts

**Framework Duration:** 01/10/2025 – 30/09/2028

**Procurement Regulations:** PCR15

This is a **Single Lot Framework**.



Software



Hardware



Services



Direct Award

## Eligible Buyers

Although focused on NHS Organisations across the UK, all wider UK Public Sector Organisations and their associated bodies and agencies can use this framework.

## Product Scope

The framework agreement provides a range of IT infrastructure, hardware and software areas.

This includes; servers, storage, data centre infrastructure, switches, back-up and recovery, client devices, virtualisation platforms, VDI connection protocol, virtualisation management, session broker, desktop operating systems, application virtualisation, profile and data re-direction, client access licences, environment specific application software, application validation, and software including complete off the shelf, third party, niche and bespoke, security products, professional services/consultancy/implementation services, networking, maintenance and management, training and all other associated services and peripherals.

## Call off Process

To undertake a procurement using this framework, buyers can either directly award a requirement to the supplier or undertake a further competition where other framework suppliers have the opportunity to bid.

## Online Resources

Full details of the framework can be found on the NHS SBS website: [Digital Workplace Solutions 2 Framework Agreement | SBS10510](#)

# PS Y26005 IT HARDWARE, ITAD & ASSOCIATED SERVICES

'Procurement Services' formerly known as KCS are a wholly owned by Kent County Council and are one of the largest public sector trading organisations in Europe. They provide a wide range of OJEU compliant frameworks available for use by all UK public sector organisations.

The framework covers the provision of a full range of IT hardware including, but not limited to, new, refurbished and remanufactured IT hardware and IT Asset Disposition of the following goods, end user devices, AI hardware, technology infrastructure, consumables and peripheral equipment.

## Quick Facts

**Framework Duration:** 14/11/2025 to 13/11/2029

**Procurement Regulations:** PA23

Bytes are on the following Lot:

- **Lot 1:** New IT Hardware



Hardware



Services



## Eligible Buyers

All UK Public Sector Organisations and their associated bodies and agencies can use this framework. This includes education organisations as well as voluntary sector and charities.

## Product Scope

Any IT hardware, peripherals and accessory products. Software and services associated with a main hardware requirement can also be provided.

## Call off Process

To undertake a procurement using this framework, buyers can either directly award a requirement to the supplier or undertake a further competition where other framework suppliers have the opportunity to bid.

## Online Resources

Full details of the framework including buyers guidance, framework terms, Procurement Services contact information can be found on their website: [IT Hardware, ITAD & Associated Services](#)

There is also a User Guide for the framework available here:

<https://www.procurementservices.co.uk/media/df4hzhj/procurement-services-y26005-it-hardware-user-guide.pdf>

# PS Y23065 SOFTWARE PRODUCTS & ASSOCIATED SERVICES

Procurement Services, formerly known as KCS, are wholly owned by Kent County Council and are one of the largest public sector trading organisations in Europe. They provide a wide range of OJEU compliant frameworks available for use by all UK public sector organisations.

The Procurement Services National Software and Associated Services framework allows buyers to purchase the complete range of 'off the shelf' IT software products, licensing and associated services.

## Quick Facts

**Framework Duration:** 01/03/2024 to 29/02/2028

**Procurement Regulations:** PCR15

This is a **Single Lot Framework**.

IOIO  
IOIO

Software



Services



## Eligible Buyers

All UK Public Sector Organisations and their associated bodies and agencies can use this framework. This includes education organisations as well as voluntary sector and charities.

## Product Scope

Any 'off the shelf' software, licensing agreements, associated services, as well as cloud software and services. Hardware can also be purchased through this framework when associated with a software requirement.

## Call off Process

To undertake a procurement using this framework, buyers can either directly award a requirement to the supplier or undertake a further competition where other framework suppliers have the opportunity to bid.

## Online Resources

Full details of the framework including buyers guidance, framework terms, Procurement Services contact information can be found on their website: [Software Products and Associated Services](#)

There is also a User Guide for the framework available here:

<https://www.procurementservices.co.uk/media/5ekdqqgq/procurement-services-y23065-software-products-user-guide.pdf>

# PS Y23038 ICT MANAGED SERVICES & CONSULTANCY

Procurement Services, formerly known as KCS, are wholly owned by Kent County Council and are one of the largest public sector trading organisations in Europe. They provide a wide range of OJEU compliant frameworks available for use by all UK public sector organisations.

The framework allows buyers to purchase consultancy services, and the supply and fit, support and maintenance, systems configuration and management, hybrid or fully managed ICT services, both cloud and on-premise options.

## Quick Facts

**Framework Duration:** 01/05/2023 to 30/04/2027

**Procurement Regulations:** PCR15

Bytes are on the following Lots:

**Lot 1:** ICT Managed Services

**Lot 2:** ICT Consultancy Services



## Eligible Buyers

All UK Public Sector Organisations and their associated bodies and agencies can use this framework. This includes education organisations as well as voluntary sector and charities.

## Product Scope

This framework is divided into two distinct Lots, providing a comprehensive range of ICT services.

Lot 1 – ICT Managed Services covers the full delivery and support of ICT solutions, including supply and installation, system configuration and management, ongoing support (both on-site and remote), health checks, MIS support, and staff training.

Lot 2 – ICT Consultancy Services provides access to specialist expertise across the full ICT spectrum, from connectivity, cloud solutions, safeguarding, and cyber security, through to project management, cost modelling, risk management, digital strategy development, disaster recovery, and innovation. Together, these Lots ensure organisations can access both hands-on ICT service provision and expert consultancy support to meet their operational and strategic technology needs.

## Call off Process

To undertake a procurement using this framework, buyers can either directly award a requirement to the supplier or undertake a further competition where other framework suppliers have the opportunity to bid.

## Online Resources

Full details of the framework including buyers guidance, framework terms, Procurement Services contact information can be found on their website: [ICT Managed Services & Consultancy](https://www.procurementservices.co.uk/ict-managed-services-consultancy)

There is also a User Guide for the framework available here:

<https://www.procurementservices.co.uk/media/zcdc3e4a/procurement-services-y23038-managed-ict-services-user-guide.pdf>

# SUPC ITS4043 SOFTWARE LICENSE RESELLERS AGREEMENT

The Southern Universities Purchasing Consortium is the largest purchasing organisation in the UK for all types of Education establishments, from Schools through to Universities.

## Quick Facts

**Framework Duration:** 22/02/2021 - 21/02/2025

**Procurement Regulations:** PCR15

Bytes are on the following Lots:

- **Lot 1:** Microsoft
- **Lot 2a:** Adobe ETLA
- **Lot 2b:** Adobe VIP/CLP

**IOIO**  
**IOIO**  
**Software**

## Eligible Buyers

The SLRA framework is solely for Educational Establishments in the UK, including Schools, Colleges, Universities, and other education establishments. University Hospitals can also use this framework.

## Product Scope

Bytes can provide the full range of licences and agreements from Microsoft and Adobe. Bytes are currently unable to provide products from any other vendors via this framework.

## Call off Process

To undertake a procurement using this framework, buyers are required to undertake a further competition where all framework suppliers can have the opportunity to bid.

## Online Resources

Further details of the framework can be found on the SUPC website:

<https://www.supc.ac.uk/frameworks/1169/>

# META/EEM EEM0077 IT RESELLER FRAMEWORK

Efficiency East Midlands have partnered with Meta Procurement Solutions to deliver a new IT Reseller framework for use by all Public Sector Organisations.

## Quick Facts

**Framework Duration:** 17/10/2022 – 16/10/2026

**Procurement Regulations:** PCR15

This is a **Single Lot Framework**.

IOIO  
IOIO



Software

Hardware



Services



## Eligible Buyers

All UK Public Sector Organisations and their associated bodies and agencies can use this framework. This includes education organisations as well as voluntary sector and charities.

## Product Scope

With Bytes, all commercially available 'off the shelf' software products, all IT hardware, peripherals, AV, mobile devices and services.

- Encompasses a broad range of ICT hardware, software and services to meet all current and future requirements
- Un-lotted structure simplifies the call-off process and removes barriers to sourcing strategic ICT partners
- Flexible framework for use by all public sector organisations.
- Compliant with current UK procurement regulations.

## Call off Process

To undertake a procurement under EEM0077, buyers can either directly award a requirement to the supplier or undertake a further competition where other framework suppliers have the opportunity to bid.

Customers need to complete a Customer Access form before they can access the framework. This is available from us on request.

## Online Resources

Full details of the framework can be found on the Efficiency East Midlands website:

<https://eem.org.uk/frameworks/it-reseller>