



At Bytes, we understand the importance of achieving a Modern Workplace. Microsoft 365 is the productivity cloud designed to make digital transformation possible. You get best-of-breed productivity tools with powerful device management and advanced security, for a seamless, and connected user experience.

This guide provides a complete view of the Microsoft 365 product suite, highlighting the differences between Office 365 (O365) and Microsoft 365 (M365), and the benefits M365 can bring to your business and employees. Gain clarity on the differences between E3 and E5 licensing options, and further your understanding of each product and solution within the M365 suite.

Whether you're interested in Teams, E5 Security, Viva, Endpoint Management, or NextGen Windows – you can dip in and out of the guide to learn more around the areas of interest to you and your business.

Get helpful insights, all in one place

This guide is filled with relevant case studies, podcasts, videos, and on-demand events to browse and enhance your knowledge. Ready for next steps? Each section of the guide includes information on the key workshops, services and 1-2-1's Bytes offer to assist with deployment and ongoing management.

We've designed this guide to be your trusted handbook to M365, that you can flick through anytime, anywhere – so everything you need to start moving to a Modern Workplace is just at a click of a button.



Bytes were awarded **Microsoft Partner of the Year for Operational Excellence**, out of over 3900 entries!

From digital transformation, cloud platforms and cyber security to managing your IT infrastructure and reducing costs, learn how we can benefit your organisation by calling **01372 418500** or email **tellmemore@bytes.co.uk**





Why Bytes?





Winner

Microsoft Partner of the Year 2022

Operational Excellence



We're delighted to be awarded Microsoft Partner of the Year for Operational Excellence, from over 3,900 partner entries globally, in recognition for supporting our customers with digital and business transformation through the adoption of Cloud Services and Technology.

Our business has always focused on giving the very best service possible to our customers and ensuring that technology enhances the way those organisations work with their employees and their clients. We pride ourselves on our people – giving more personal growth, more opportunity and more impact for their own development and this carries through to our cutting-edge systems and processes.

This Operational Excellence award stands alongside this year's customer satisfaction survey where 99% of customers would Recommend Bytes and a Net Promotor Score (NPS) of 63 – which is industry leading!

"We're really pleased to know that as we grow the business, following us joining the FT250 recently, that our partners and customers are telling us that service levels are high and that we're doing a great job."

Neil Murphy, CEO, Bytes "We know technology is vital for organisations and their people and I'm very proud of the support we've been able to give to our customers to help them get through the pandemic and build for a strong future. And we've been doing that internally at scale too, investing in the skills of our people and smart technology platforms to make working with us an exceptional experience at every touch-point."

Jack Watson, Managing Director Bytes "This achievement highlights your truly exceptional work in delivering solutions built on the Microsoft Cloud and platform - solutions that positively impact our mutual customers across the globe"

Microsoft





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What is Microsoft 365?

Today's organisations are faced with challenges never experienced before, of which hybrid working remains at the forefront. Given the context of these new flexible working styles, stronger security, the reduction of cost and complexity, and the ability to collaborate and maintain high levels of productivity are more important than ever, to support business evolution and growth.

Microsoft 365 provides simple, secure solutions to enable a productive workforce, consistent collaboration, and open lines of communication in a hybrid world, ensuring business goals are met without compromising employee satisfaction and well-being. Microsoft 365 includes Office 365, and builds on its capabilities with Enterprise Mobility & Security and Windows 11.

The benefits of Microsoft 365







Protect against spam, malware & threats



Access to video conferencing, chat, calling & email



Protecting

user

identities

Customised plans which suit you



A single, fullymanaged platform

Microsoft 365 comprises:







Office 365 vs Microsoft 365

Microsoft 365 combines all of your favourite Office 365 apps, along with Advanced Device Management, Intelligent Security and Innovative Online Services.

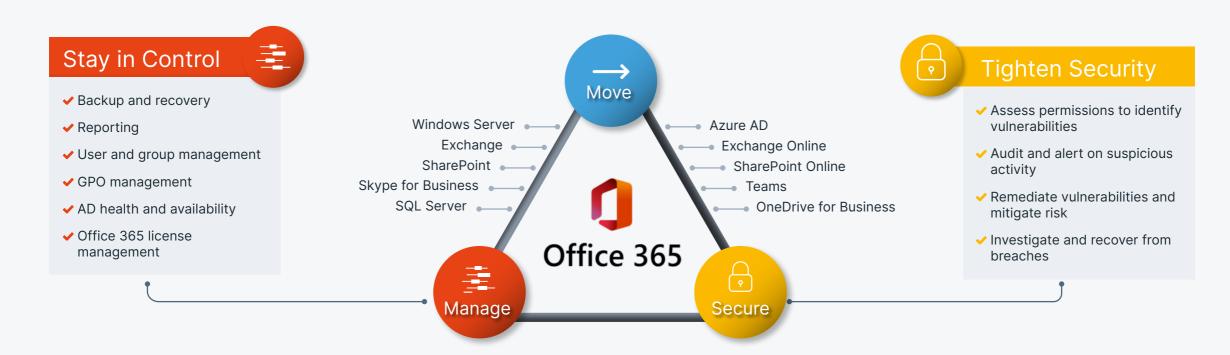
Microsoft 365 gives you the flexibility to use a combination of different licensing plans to suit your business.





Migrating from On-Prem to Office 365

Avoid complicated, disruptive and costly issues when deploying a new solution. Bytes deployment services, such as our **Remote Implementation Services**, **Configuration Services** and **Health Check Services**, ensure that your solution is quickly installed, properly configured and running optimally to avoid costly downtime. Using a tool can decrease the amount of resource or consultancy needed. Bytes offers the customer simplicity including a single tool for migration of all O365 products.











Compliancy and compatibility with legacy applications and servers



Migrating to new app packaging formats (e.g. App-V to MSIX)



Windows 11 readiness



Internal resource, knowledge and communication



Workplace adoption

Modern workplace customer challenges



Reliance on hardware/datacentre
Management difficulties
Costly/time intensive
Compatibility/compliancy



Adopting M365 Workplace adoption Securing access



Legacy applications/ servers Lifecycle management Application deployment



Migrating File share to SharePoint Migrating on-premise Exchange to Exchange Online



Lifecycle management





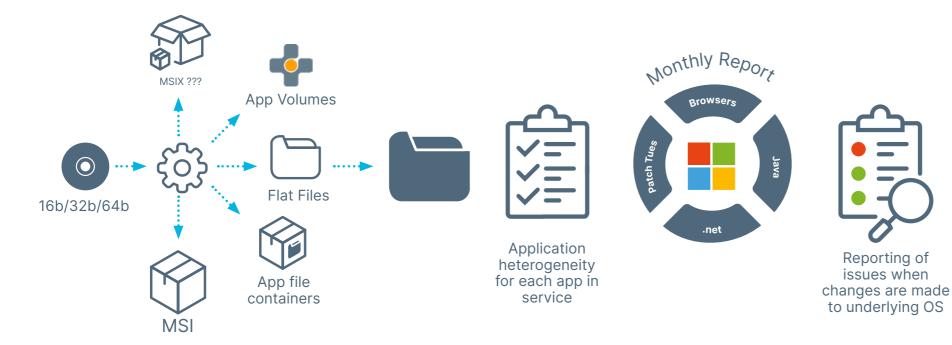
NextGen Windows Why Bytes for Microsoft 365

Smarter with 365

M365 Challenges

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Application Conversion



Applications are not being delivered at the same pace as cloud platforms which creates project stagnation. An application transformation and package formatting solution will work to bring these more in line and ensure that you are able to upgrade applications to be compatible with your modern environment.





Application Containerisation

Containers encapsulate the core binaries needed to run a Windows application.

Unchain legacy apps from a defunct, unsupported OS on client and server.





Chrome







Deploy apps once and run on any system without modification.

Windows

Supported platforms for server:

Windows Server 2019, 2016, 2012,2008, 2003, 2000, NT Linux: RHEL 6 and upwards.

If upgrading or repackaging an application is not an option for you, guaranteeing compliancy and security for these containerisation is recommended.





M365 Challenges

Windows 11 Readiness Assessment

your applications

Assess and remediate

Microsoft Updates

Corporate standards compliance



Dynamic queries and reports

Microsoft MSIX App-Attach

Microsoft Office dependency assessment

The Windows 11 readiness assessment will ensure your applications will be compatible and compliant with a W11 upgrade as well as offering reports with recommended actions.

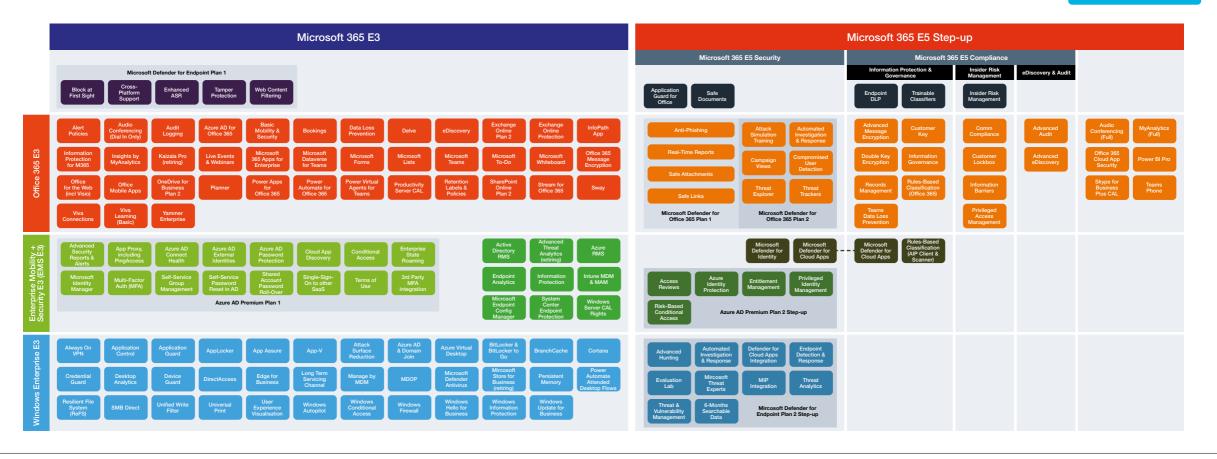




Microsoft 365 E3 v E5 - At a glance

Content created by Aaron Dinnage

Click here to see more







Microsoft 365 E3

Click here to see more

What's included?



Office 365 E3

- ✓ Microsoft Teams
- ✓ Email + Calendar
 - Outlook
- Microsoft Forms
- ✓ Exchange Online
- ✓ OneDrive
- ✓ Power Apps
- ✓ Power Automate
- Power Virtual Agents
- ✓ Viva Connections
- ✓ Viva Learning



Enterprise Mobility + Security E3

- ✓ Identity + Access Management- Azure Active Directory
- ✓ Microsoft Intune
- ✓ Information Protection
- Microsoft Advanced Threat Analytics
- Microsoft Defender for Endpoint Plan 1



Windows11

Windows 11 E3

- ✓ Advanced Endpoint Security
 - -Credential Guard
 - -Device Guard
- ✓ Azure Virtual Desktop
- ✓ Cortana
- → Windows Autopilot

Benefits of E3



Improve teamwork and collaboration with Microsoft Teams



Enable unified communications with mobile device management



Enable flexible, hybrid working with Microsoft 365 applications



Robust security and reliability





Microsoft 365 E5

Click here to see more

What's included?

Microsoft 365 E5

Includes all of the same features as Microsoft 365 E3, but with the added bonus of the latest advanced threat protection, security and collaboration tools.

These are just some of the extra features you'll get with Microsoft 365 E5:



Office 365 E5

- ✓ Microsoft Teams Voice + Telephony
 - -Audio Conferencing (full)
 - -Teams Phone
- ✓ Microsoft Defender for Cloud Apps
- ✓ Power BI Pro
- Microsoft Defender for Office 365
- ✓ Information Protection & Governance
- ✓ Insider Risk Management
- ✓ eDiscovery & Audit



Enterprise Mobility + Security E5

- ✓ Microsoft 365 E5 Security + Compliance, including:
 - Identity + Access Management
 - Azure Active Directory Premium P2
- ✓ Information Protection + Governance
- ✓ Insider Risk Management
- ✓ eDiscovery + Audit
- ✓ Microsoft Defender for Identity
- Microsoft Defender for Cloud Apps



Windows 11

Windows 11 E5

- ✓ Microsoft Defender for Endpoint Plan 2 Step-up
- Microsoft Threat Experts
- ✓ Threat + Vulnerability Management
- ✓ Threat Analytics
- ✓ Endpoint Detection + Response





Microsoft 365 E5 Value

Microsoft 365 E5 adds incremental value to Microsoft 365 E3 across these solution areas:



Security

Extends identity and threat protection to help stop damaging attacks with integrated and automated security



Compliance

Brings together information protection & advanced compliance capabilities to protect and govern data while reducing risk



Calls & Meetings

Adds audio conferencing and calling capabilities in the cloud to enable your teams to collaborate effectively



Analytics

Adds Power BI Pro capabilities that help you realise significant business value from your data

You can add Microsoft 365 E5 value to M365 E3 across one, or a combination of solution areas as stand alone purchases – or you can step-up to the full E5 suite to get all the value, and cost savings.







What is

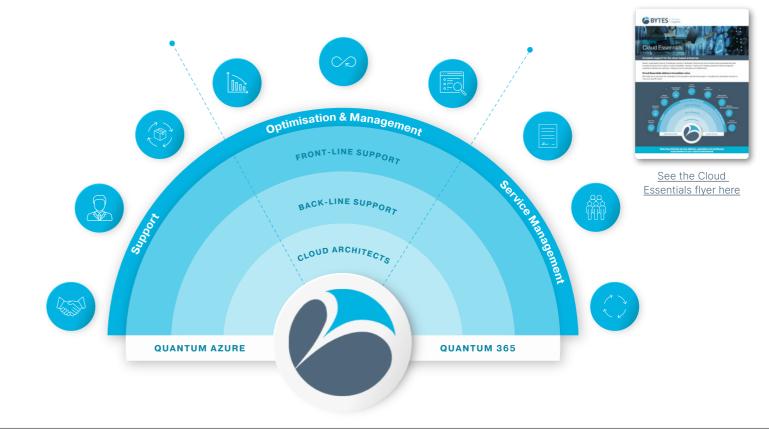
If you're already using Office 365, Windows 10 or 11 and **Enterprise Mobility + Security then it makes sense to move to** the Microsoft 365 package.

When it comes to choosing between Microsoft 365 E3 and E5, it is best to look in detail at each extra feature and determine what is right for your particular organisation.

There are two typical paths to take here: 1. A lot of the E5 features can be purchased as add-ons to your current E3 plan, however this may not always be the most cost effective choice. 2. A typical customer scenario we see is that customers may require two out of three of the key E5 features. For example, they may want to move their phone system to Microsoft Teams Voice, as well as deploying the highest levels of security, but they may not need Power BI at this stage. In this case, an E5 plan is definitely worth it as you can make use of the full package, for a cheaper cost.

Bytes can help you to determine which plan is right for you. Contact: Tellmemore@bytes.co.uk to find out more today.

How Bytes Cloud Essentials can help you keep costs down on your journey





E5 Security

What is Microsoft 365 E5 Security?

Microsoft 365 E5 Security provides organisations with access to intelligent security features and advanced threat protection solutions that support a modern, cost-effective Zero Trust model.

This package consists of Microsoft's strongest security tools including both Microsoft 365

Defender for Cloud Apps and Defender for Identity. Features of the E5 security package include:

- ✓ Single-sign on (SSO)
- ✓ Self-service password reset
- ✓ Password-less abilities
- ✓ Advanced email protection
- ✓ Interactive threat explorers

- ✓ Visibility into your cloud apps and services
- ✓ Threat detection software
- An advanced post-breach and Endpoint Detection & Response solution

...and much more!

What's included?

Microsoft Defender for Office 365	Cloud-based email filtering service, for protection against unknown malware and viruses
Microsoft Defender Cloud Apps	Cloud Access Security Broker providing rich visibility and control over data to identify cyberthreats
Azure Active Directory	Cloud-based identity and access management service, allowing employees to access resources whilst remaining secure
Microsoft Defender for Identity	Identify, detect, and investigate advanced threats, compromised identities and malicious insider actions
Microsoft Defender for Endpoint	Unified endpoint security platform for preventative protection, post-breach detection and automated investigation and response

The benefits of Microsoft 365 E5 Security



Enhance security with a single identity platform



Protect against phishing and malware



Discover and protect sensitive documents and emails



Safeguard data with protection and retention labels



Built in controls to remediate malicious activities



Watch our Thrive with M365 event ondemand to learn more about Microsoft 365 E5 Security. Plus you can view other sessions around Teams Voice, Endpoint Management, and Microsoft Cloud Contact Centre Options

Watch now







Advanced Compliance

Microsoft 365 E5 also includes powerful tools to protect your data and strengthen compliance

Information Protection & Governance eDiscovery & Audit Insider Risk Management ✓ Data Lifecycle and Records Management: **✓** Communication Compliance: ✓ eDiscovery (Premium): Minimise communication risks by detecting Use retention labels and policies to retain and delete information Manage the end-to-end workflow of and taking remediation actions on internal and external investigations inappropriate messages Data Loss Prevention: Identify, monitor, and automatically protect sensitive information stored ✓ Audit (Premium): **✓ Privileged Access Management:** Gain visibility with new auditing across 0365 locations Help protect your organisation from breaches capabilities Information Protection: through granular access control over Identify and protect sensitive data privileged admin tasks Message Encryption: ✓ Insider Risk Management: Send and receive encrypted email Detect, investigate, and act on risky activities **✓** Microsoft Defender for Cloud Apps: ✓ Information Barriers: Multi-mode Cloud Access Security Broker providing rich visibility and Restrict communication between specific sophisticated analytics to identify cyberthreats groups of users

What might your Microsoft Security and Compliance journey look like? Let's check out the roadmap...



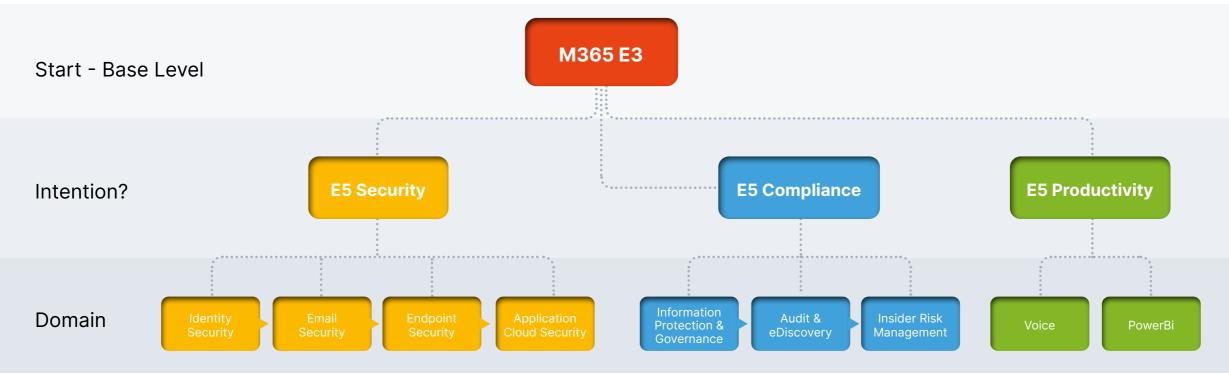




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How can Bytes help with your Microsoft security journey

Typical Roadmap to E5







How can Bytes help with your Microsoft security journey

Engage with Bytes on how to adopt E5:



Receive an overview of E5 with one of our consultants to understand what is included in the various bundles and where they sit in the market



More in-depth workshops on the various domains:

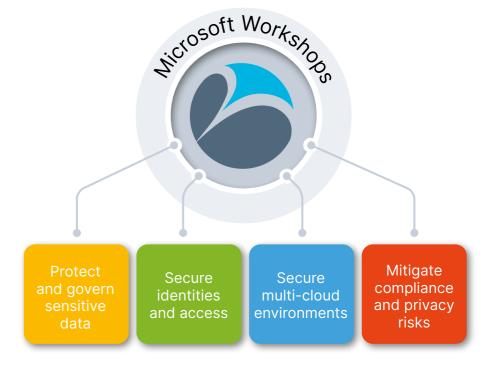
- Defend against Threats with SIEM
- Mitigate Compliance & Privacy
- Protect & Govern Sensitive Data
- Secure Identities & Access
- Secure Multi Cloud Environments



Bytes Fast Track to assist and advise on rolling out these technologies

Bytes Professional Services/ Flex tokens / Partner Services / Managed Services to implement these technologies

How Bytes can help -







Microsoft Secure Infrastructure Assessment

Data-driven insights to support digital transformation

The Secure Infrastructure Assessment utilises the Cyber Security Assessment Tool (CSAT) for collecting and analysing data. In the assessment all endpoints, fileservers, configurations, security rights and roles are scanned and analysed. CSAT collects information about accounts, firewall settings, installed applications, the OS/Service Pack and Fileshares.

Based on these scans the Secure Infrastructure Assessment surfaces potential cyber threats and vulnerabilities. The resulting reports and workbook will provide practical recommendations and quick wins plus a high-level roadmap to help you regain vigilance and control.

Cloud Security Comprehensive analysis of an organisation's cyber security posture, identifies security vulnerabilities and provides remediation recommendations

Assessment deliverables:



Action plan to improve cyber security



Urgent priority actions



Technical Data and Analysis



Overall CIS (Center for Internet Security) Company Rating

Address common questions:

How much will it cost to move?

What can I migrate now?

Available assessments

- ✓ Build Zero Trust Foundations
- ✓ Modernise Security & Defend Against Threats
- ✓ Protect and Govern Sensitive Data
- ✓ Manage and Investigate Risk





NextGen Windows

Why Bytes Microsoft 365

Smarter with 365



What is Microsoft Teams Voice Telephony?

Microsoft Teams Voice is a cloud-based phone system which enables employees to make and receive audio and video calls directly in Teams. The ability to forward and transfer calls, access your voicemail, and transfer calls between devices makes for a simplified, more enjoyable calling experience.

Microsoft 365 E5 is the premium package option to take your calling experience to the next level, with PBX capabilities such as call control and audio conferencing with up to 300 attendees from your phone. Empower your employees to be productive and collaborative, with a modern calling solution available in an all-in-one app which provides secure and reliable calling, all whilst reducing your telephony costs.

The benefits of Microsoft Teams Voice



Work smarter with an all-inone app



Built-in, AIpowered experiences





Collaborate with colleagues



Monitor and manage from the Admin Centre



Call from multiple devices



Work from anywhere, anytime

Microsoft Teams Meeting Rooms

With flexible working here to stay, it's vital to have a meeting room solution that allows everyone to be seen and heard



clearly, making sure they can fully participate in important meetings no matter where they're working.

Microsoft Teams Rooms enables inclusive and interactive meetings in a simple to use, secure platform, which has a wide selection of features, management capabilities and powerful analytics.



In partnership with Teleware 365, Bytes engaged with Barton Willmore to enable them to utilise Microsoft Cloud Telephony to provide a simple, single management interface that met their collaboration and communication requirements.

Read the case study

What might **vour Microsoft Teams journey** look like? Let's check out the roadmap...





Embrace the full potential of Microsoft Teams

Typical Journey to Teams Voice Telephony & Why

.

2.

3

4.

5.

Step one:

Run a Technical discovery workshop with a Microsoft technical architect to capture information around:

- Existing voice platform
- Feature functionality requirements
- Network design
- 365 workloads deployed
- User profiles
- Endpoint requirements
- Analogue requirements
- The output is a solution proposal document

Step two:

For customers that don't have a good understanding of their PBX configuration, we would run a Data extraction tool to see what the current configuration is, and how this can be replicated within Microsoft Teams voice

Step Three:

Run a network stress testing tool across key locations. This will give insights into any potential issues on the network when moving to Microsoft Teams voice, with remediation recommendations

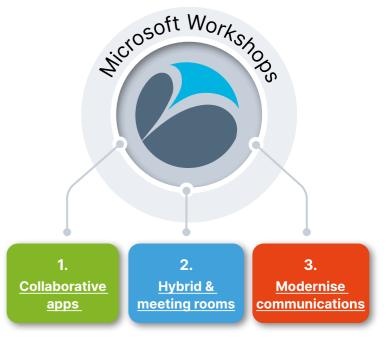
Step Four:

Run a Proof of concept (PoC).
This will allow a customer to test Microsoft
Teams voice, and any bespoke configuration needs. Within this is UAT test plans

Step Five:

Agree production rollout plan, this should include change management, as well as a communication and training plan for the end users. This will include things like, number porting plans

How Bytes can help -











What is Microsoft Viva?

Microsoft Viva is an employee experience platform, bringing together resources, insights, communication, collaboration, knowledge, and learning in one single, manageable location. With trusted cloud security to ensure compliance, you have a private view of your personal data and insights. With Viva you'll receive recommendations to increase your productivity and wellbeing, build better work habits by improving collaboration and focus, encourage a healthy work culture, and address complex business challenges.

Viva is powered by Microsoft 365, and experienced through Microsoft Teams, and will enable you to focus on building visibility of how your employee's work - including understanding their current behaviours, workflows, use of applications and services, and current usage of computing resources.

What's included?

Viva Insights



Data-driven, protected insights to improve productivity and wellbeing

Viva Learning



Make learning an organic part of the day with a central library for education



Al powered search tool to locate topics in your organisation

Viva Topics



Discover news. conversations and tools

Viva Connections



Optimise Employee Experience with Microsoft Viva

Peter Ely, Head of Modern Workplace at Bytes & Microsoft's Karl Kocar, discuss what Microsoft Viva is, how it supports your hybrid working approach and next steps.

> What might your Microsoft Viva journey look like? Let's check out the roadmap...







What is Microsoft 365? Microsoft 365 E3 vs E5

Microsoft 365 E5 Security + Compliance

Microsoft 365 - Teams

Microsoft Viva

Modern Devices + Endpoint Management

NextGen Windows

Why Bytes for Microsoft 365

Smarter with 365

Employee Experience & Viva

Typical Journey to Viva & Why

First, you'll need to have Microsoft Teams deployed in order to use Viva. Then, the next steps are to:

Step one:

Overview workshop of Microsoft Viva

An introduction to the Viva Suite to identify which module, or combinations of modules meets your business requirements. Viva modules can be used as stand-alone products or together for a full, cohesive employee experience.

Step two:

Learn about change management and

conduct end-user training

Quick Deploy

Step three:

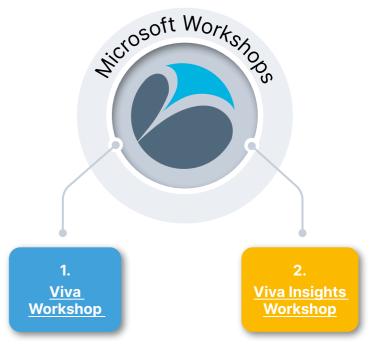
Working with your stakeholders we will help you build a deployment plan for either Viva Connections alone, or Viva Suite. This is the fastest way for your organisation to benefit from Viva. We'll help you accelerate your implantation of Viva, to provide you with a fully operational instance of the Viva Suite, or components

Step four:

Custom Deploy

An optional stage that can be implemented to ensure that any wider, more specific requirements are captured and deployed

Workshops and Assessments to get you started









Modern Devices + Endpoint Management

Why use Surface for Microsoft 365?

Microsoft Surface is the best device for optimal use of Microsoft 365. Empower your people to collaborate in real time and leverage the intelligence of the cloud with Microsoft's latest tools and solutions. With Microsoft 365 and Surface you can save time with efficient collaboration, boost productivity with Office 365 apps, improve security with built-in EMS tools, reduce costs, inspire creativity with beautifully designed hardware, and simplify modern management.

What do we mean by 'Modern Management'?

Modern Management embraces your end-users requirements, with automatic setup, quick updates, durable hardware, predictable device costs, and management

from cloud-based services. Simplify deployment with Surface and Windows Autopilot and modernise device and software configuration with Intune.

What is Microsoft **Endpoint Manager?**

Remotely onboarding new employees can be extremely time-consuming, particularly if an employee has multiple devices, requires different type of applications, and works in a home office or other remote location(s). Ensuring that new employees have access to the devices, applications, and other tools they need to be productive on day one is crucial to establishing a great employee experience.

Windows **Autopilot**

Windows Autopilot is used to set up and pre-configure new devices. It can also be utilised to reset, repurpose, and recover devices. simplifying the process with little infrastructure to manage. Autopilot simplifies the Windows device lifecycle starting from deployment to end of life.

Intune

Microsoft Intune is a cloud-based service, which enables you to manage mobile devices, PCs, and apps. Intune provides employees with access to their resources, data, and applications from any location, on any device. It is the tool of choice for configuring your Surface device, providing a platform you can use to manage your Surface and other modern

The Surface Family

Pro 9 Go 3 Hub 2S

Laptop 5

Laptop Studio

Studio 2









What might your Endpoint Management journey look like? Let's check out the roadmap...





Modern Devices + Endpoint Management

Bytes Managed Workspace Service for Device Management



Consultancy

User Preferences Current Devices Current Configuration OS Images

Application

Packages

EUC Needs Device Requirements Profile Requirements Packaging Needs Gap Analysis

Consultancy Consultancy

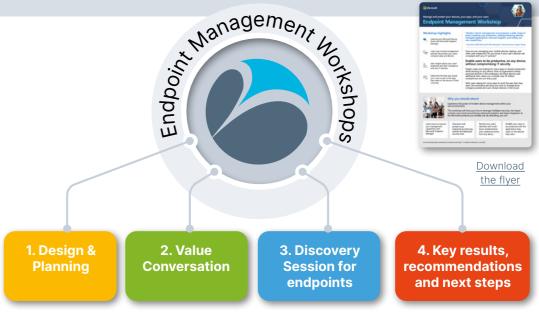
EUC Strategy Target Model Adoption Strategy

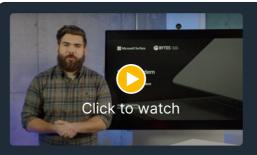
Consultancy

Remediation Setup & Configuration Pilot

Service

Image Maintenance **New Device Enrolment** Device Patching Security Monitoring **Device Support**





Watch Surface & Modern Workplace updates

Watch a Master Microsoft Trainer discuss Surface and the Modern Workplace, updates to the Surface Portfolio, Modern Management, Zero-Touch Deployment with Windows Autopilot and more!







NextGen Windows



Windows 11

Windows 11 is the latest release of Microsoft's operating system and is part of Microsoft 365 Business + Enterprise. It is built on the same basis as Windows 10, so if you already use Windows 10 then Windows 11 will be a natural transition. It provides productivity and collaboration tools, device management and security.

Benefits of Windows 11 include:



Personalised end user experience



Optimised screen space



Intuitive, effortless navigation



Built-in hardware-based security

Azure Virtual Desktop

Azure Virtual Desktop (AVD) is a desktop and app virtualisation service that runs on the cloud. AVD enables you to set up a multi-session Windows 11, run Microsoft 365 Apps in multi-user virtual scenarios, virtualise both desktops and apps, and manage apps and desktops from different Windows operating systems.

Benefits include:

- Deliver Windows 11 desktops and applications from virtually anywhere
- Built-in, intelligent security
- Easy, quick deployment
- Provide employees with the same Microsoft Teams + Office experience they'd have on a local desktop
- Decrease costs using existing eligible Microsoft 365 licenses

Bytes 1-2-1 Workshops

Are you looking to find out more about Azure Virtual Desktop? Or perhaps you're ready to deploy?

Whichever stage you're at, Bytes can help you with our 1-2-1 Workshops and Quick Starts:



Not sure what you need/want?

Begin with our Azure Discovery Workshop or Assessment.



Know what you want but not sure how to get started?

Consider our
AVD Quick
Start



Ready to deploy?

Our

specialists
will help you
along the
way.

What might your NextGen Windows journey look like?

Let's check out the roadmap...





NextGen Windows

Windows 365

Windows 365 is a cloud-based virtual desktop solution, streamed securely from Microsoft Azure.

Benefits of Windows 365 include:



Windows 10 + 11 personalised desktops



Streaming to any device

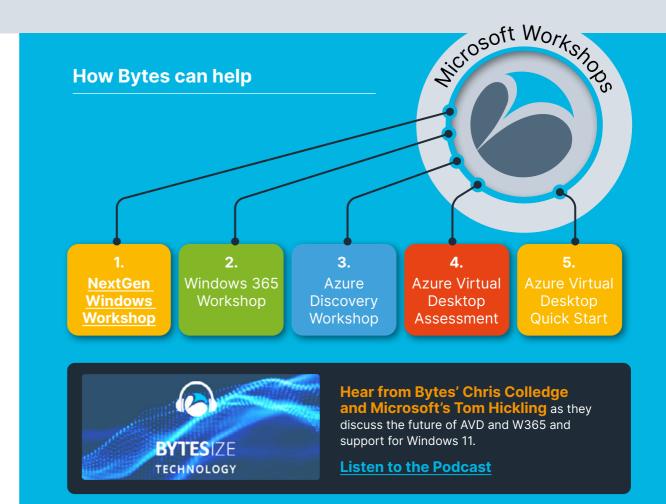


Predictable per-user pricing



Reduce security risks by storing information in the Microsoft cloud

Existing Microsoft 365 customers can purchase Windows 365 with no other licenses required.









Microsoft 365 E3 vs E5 Microsoft 365 E5 Security + Compliance

Microsoft 365 - Teams Microsoft Viva Modern Devices + Endpoint Management

NextGen Windows Why Bytes for Microsoft 365

Smarter with 365



Cloud Essentials & Quantum

We'll help you to overcome the challenges of cloud adoption with technical support, consulting and optimisation services to meet your specific needs.

Receive visibility across your entire desktop estate, view user activity, eliminate wasted licenses, improve ROI and boost governance and compliance.

Learn more

Microsoft ECIF

The End Customer Investment Funds (ECIF) Program funds workshops and services for customers looking at Microsoft products and solutions. Bytes can help our customers to utilise this funding with our managed services,

POC's – to help you on your journey in adopting the latest Microsoft technologies.

To find out more please contact Tellmemore@bytes.co.uk

Microsoft Workshops

Bytes can offer you a number of Microsoft Workshops, whether you're interested in Microsoft Security, Teams Voice & Telephony, Hybrid Working, Windows 11 or Endpoint Management there is a workshop to suit you!

Book a 1-2-1 with our Microsoft Cloud Experts to empower your people, teams and organisation.

Learn more

Commercial Advisory Service

CAS is a service designed to ensure that your technology agreements align with your IT strategy. Our consultants will assess your current situation and future procurement plans, before building a better commercial approach to support your strategic aims.

CAS is effective during contract renewals, new technology purchases, digital transformation programs and cloud migration.

Learn more

To find out more please contact **Tellmemore@bytes.co.uk.**







Bytes Managed Workspace

Remove the burden of managing multiple devices with the Bytes Managed Workspace Service. This offers organisations a painless approach to device acquisition, deployment and management.

Bytes specialists will assess your current approach, take over management of your estate, enable secure cloud and endpoint management, and deliver ongoing maintenance.

Learn more

FastTrack

Designed to help you make a smooth transition to Microsoft 365. Providing your business with a full suite of best practices, tools, remote assistance and resources.

FastTrack can help you no matter what stage of the journey you're at, whether you're planning initial rollout, onboarding additional users, migrating existing data or driving end-user adoption.

Learn more

Microsoft awards

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of customers would recommend Bytes

and a Net Promoter Score of 63 - which is

Learn more

industry leading!

Accreditations

Bytes have five Solutions Partner
Designations: Digital & App Innovation,
Infrastructure, Modern Work and
Security. 'Your company is in a distinct
group of partners who have qualified
for Solutions Partner designation right
out of the gate on launch day! Your
commitment and investment in Microsoft
is clear and you're paving the way for
future success. Our collective customers
will be the ultimate benefactors of your
capabilities' – Microsoft

To find out more please contact Tellmemore@bytes.co.uk

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Your Modern Workplace Journey



Employee Experience

Focus on building visibility of how your employees work. This includes an understanding of the user's current behaviours, workflows, use of applications and services, and what their current usage is in terms of computing resources



Secure Access

Ensure availability and security of the way users access and consume corporate applications and run Windows 11 from anywhere utilising Zero Trust



Endpoint Management

Define how all end user devices will be provisioned and updated -An approach to controlling and securing desktop computers, laptops, smartphones and tablets in a connected and cohesive manner from a single console



Cloud Migration

Move infrastructure, applications and management tools to cloud based services



Legacy Integration

Interoperability between existing environment and new IT environment including voice, collaboration and work management



Modernisation

Modernise applications and keep them up-todate, patched and evergreen



Voice Integration

Use Teams to make

calls and integrate

additional features

into the Microsoft

external voice

Modern Meetings

Use the tools and meeting equipment to fully achieve productive hybrid meetings



Workplace Productivity

Use processes and technology to help employees work more efficiently and





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