

# CYBER RECOVERY SERVICE

Safeguard your systems with Harbor, your partner for 24x7x365 protection and peace of mind.



In 2023, UK businesses encountered approximately 2.39 million cyberattacks<sup>1</sup>, illustrating a stark reality – the threat is persistent and escalating. For organisations large and small, the digital tools that drive your operations also open doors to cyber risks, which if not navigated wisely, can undermine your hard-won success.

Harbor understands these challenges and we know how important it is to address threats proactively. We also see security vulnerabilities as opportunities for transformation, ensuring that your business not only survives but thrives.

Harbor's Cyber Recovery Service is an excellent solution for businesses focusing on futureproofing their IT ecosystem. Cloud-based and comprehensive, it integrates reliable and secure data backup, recovery and restoration capabilities to provide you with a fast and easy way to get your systems up and running again after a cyberattack. As a result, operational downtime and financial losses are minimised, which offers peace of mind for employees, customers and shareholders alike.

## COMPLEMENTING YOUR DISASTER RECOVERY PLAN

While having a disaster recovery strategy is essential, combining it with Harbor's Cyber Recovery Service brings an unparalleled layer of security. Cybercrime is complex and constantly evolving, which makes it much more unpredictable to guard against using conventional DR. A cyberattack also puts added and sustained pressure on your business: bad PR regarding IT vulnerabilities can take a long time to recover from, while regulatory fines may follow if things are not put right promptly.

Harbor's Cyber Recovery Service doesn't just add to your existing DR plan – it elevates it. It empowers your business to respond rapidly and strategically. In the event of a cyber incident, it's not just about bouncing back; it's about bouncing forward, using the incident as an opportunity for improvement.



## SECURE, SCALABLE AND STRATEGIC RECOVERY

The Cyber Recovery Service combines cyber resiliency and recovery solutions with a cloud-based platform and managed service that ensures you always receive the best advice, support and protection for critical systems, data and operations across your organisation.

An effective cyber recovery solution focuses principally on intelligently recovering your systems and ensuring there's only clean data following a cyberattack or related security incident: for example, ransomware, malware or other unauthorised access.

Yet, embracing cyber recovery is not without its complexities. Challenges such as integrating with existing cloud infrastructures, managing recovery locations, and the continuous evolution of threats require a smart approach. From the intricacies of its implementation to the ongoing monitoring and interpretation of data, cyber recovery demands a level of expertise that goes beyond conventional IT skills.

We are that expert partner, offering:



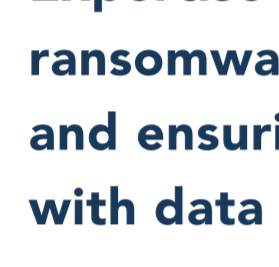
A simple, scalable solution that suits your needs and has the flexibility to grow with your business.



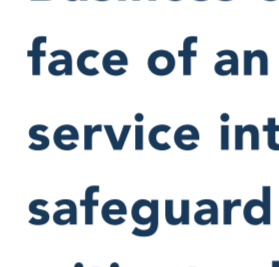
Peace of mind that your data is protected and retained securely.



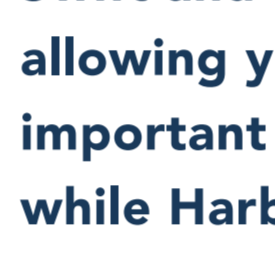
Cost-effective, appropriate cyber-recovery that utilises our resources, technology and people, saving customers from buying expensive backup hardware and software.



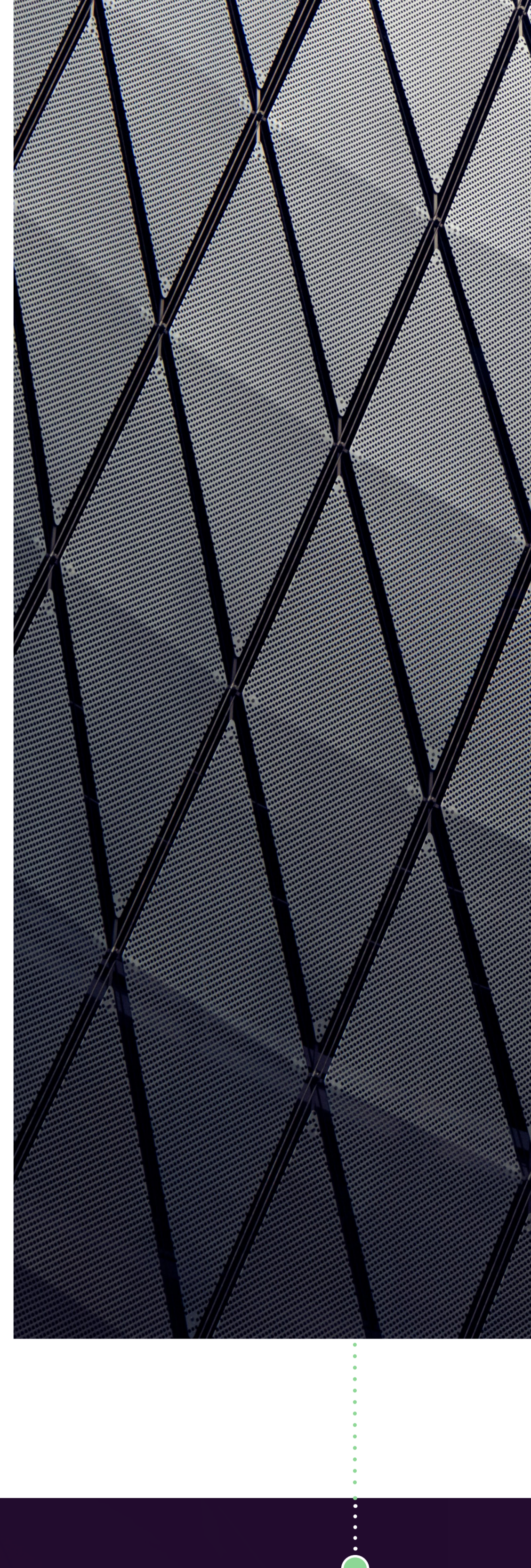
Expertise in building ransomware recovery plans and ensuring compliance with data protection rules.



Business continuity in the face of an attack to minimise service interruptions, safeguard revenue and mitigate downtime.



Swift and decisive response, allowing you to focus on important business decisions while Harbor expertly manages operational recovery.



## EXPERIENCE UNRIVALLED CYBER RECOVERY EXPERTISE, WITH HARBOR

Harbor Solutions has the expertise and experience to ensure you have a secure, effective cyber recovery solution in place across your environment, with additional layers of protection to prevent cyber threats from compromising your data or systems.

### DATA INTEGRITY

Our specialised focus on data protection keeps your critical information safe at all times, using a targeted and proactive recovery strategy.

### PRE-EMPTIVE THREAT MANAGEMENT

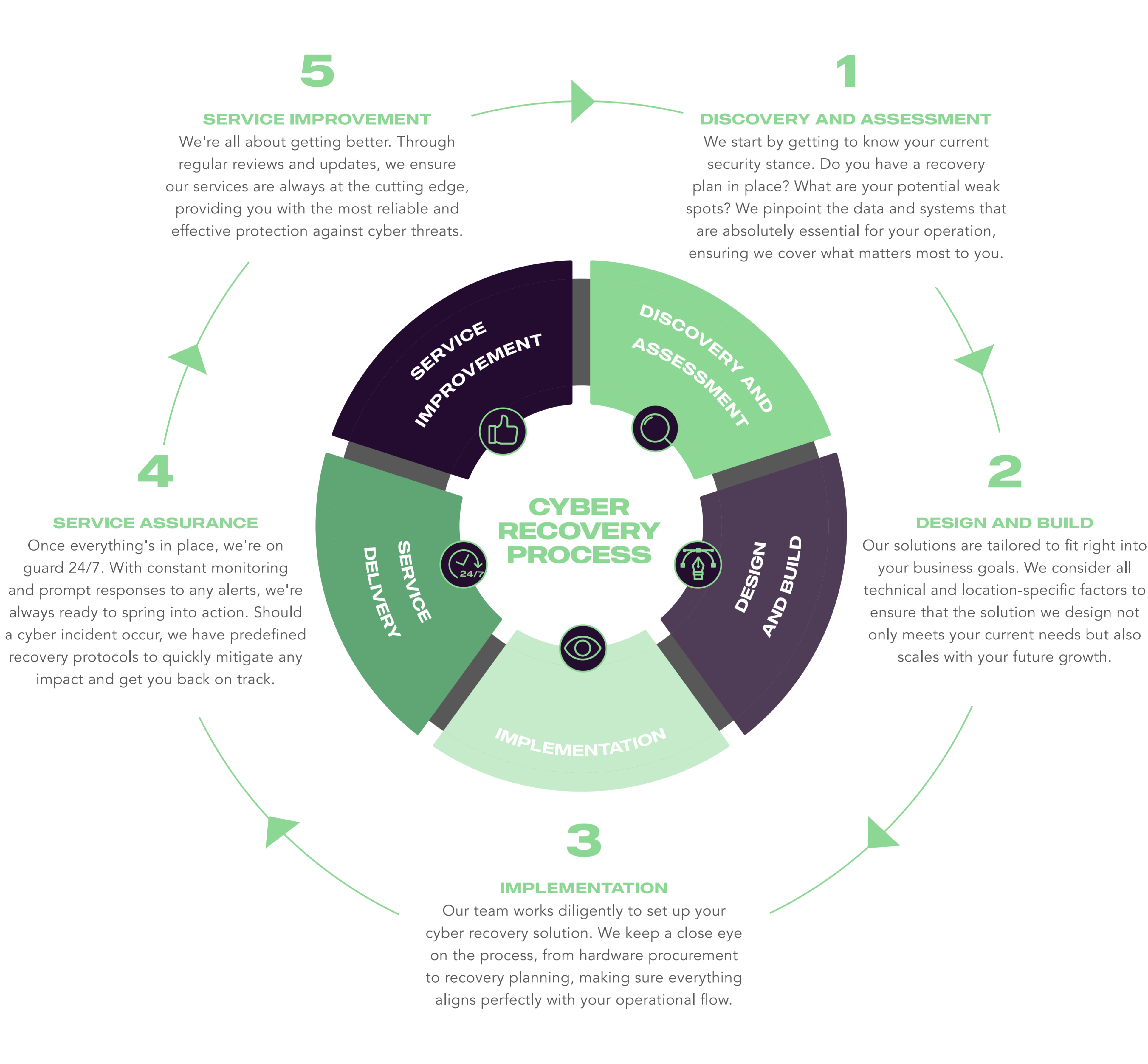
Monitoring anomalies and threat detection enable us to address potential issues before they impact your business, for stronger cyber resilience.

### RAPID RESPONSE AND RECOVERY – AVAILABLE 24 X 7 X 365

Fast, efficient recovery processes minimise downtime to get your business operations back up and running as quickly as possible.

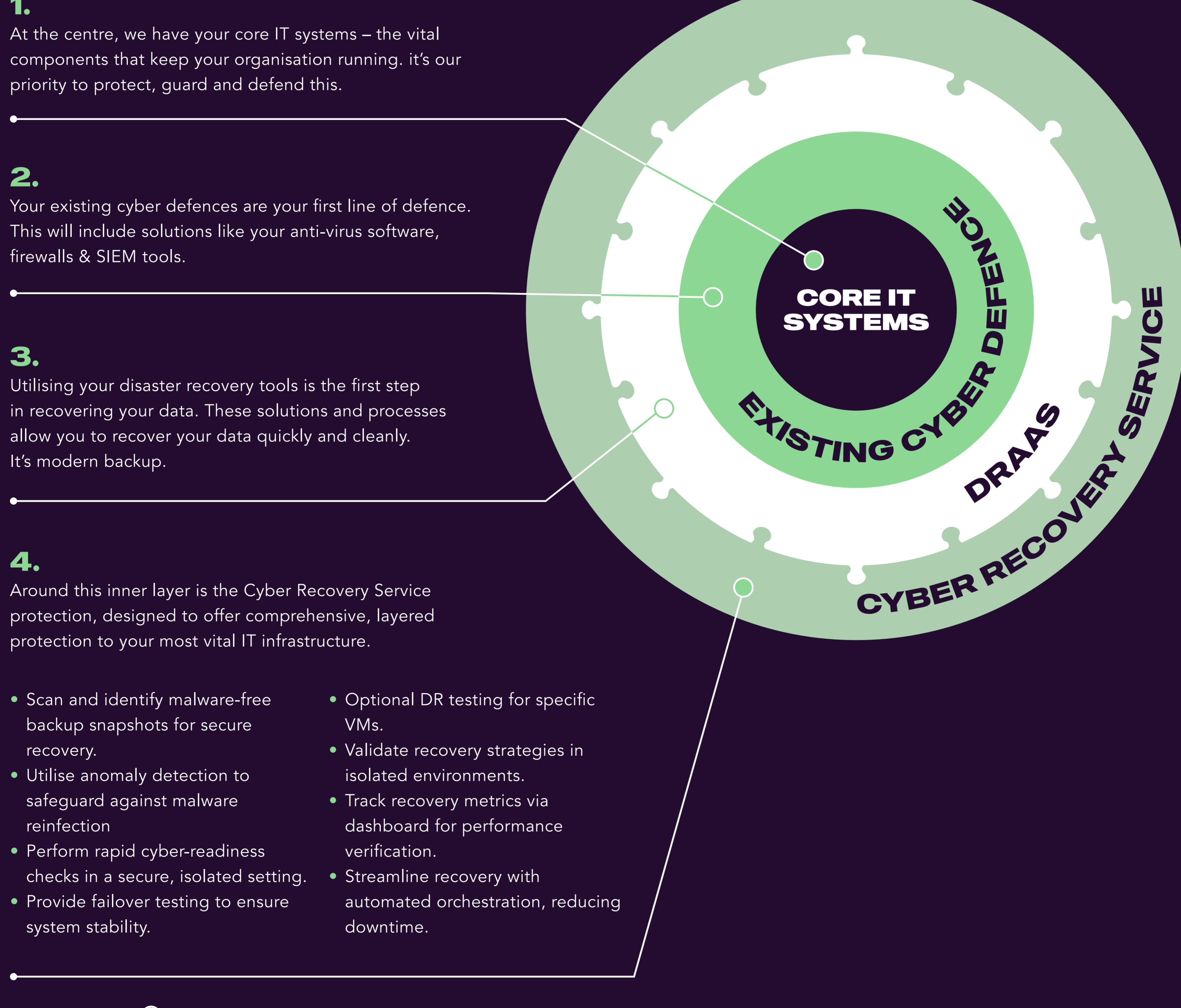
## A CYBER RECOVERY PROCESS TAILORED TO YOUR REQUIREMENTS

At Harbor, we understand that each organisation's needs are unique, especially when it comes to cyber security. That's why our Cyber Recovery Service is not a one-size-fits-all solution – it's a personalised approach to keeping your critical data safe and your operations running smoothly, even in the face of cyber threats.



## CYBER RECOVERY, BUILT AROUND YOUR REQUIREMENTS

Choose Harbor's Cyber Recovery Service for an IT strategy that grows with you and for the peace of mind that comes from knowing you're protected by experts who care. Take a look at our infographic to see how cyber recovery can be implemented in your business:



## SO WHY CHOOSE HARBOR?

Because your organisation is unique, we tailor and adapt our highly accredited service offering to suit your specific data protection and recovery needs.



### BESPOKE SERVICES

We specialise exclusively in backup and recovery, providing ISO-compliant, enterprise-grade services tailored to your business's unique needs.



### ADAPTABLE AND RELIABLE

Our services are flexible and scalable, tailored for each individual business, and we can recover environments quickly. We continuously evolve our services to leverage the latest technological advancements.



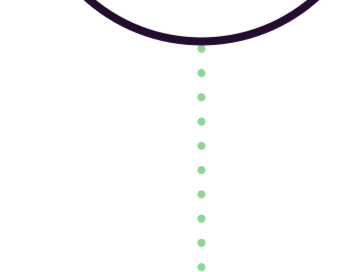
### AROUND-THE-CLOCK SUPPORT

Our dedicated Service Management Centre delivers continuous, SLA-backed support and monitoring, ensuring your data protection and recovery needs are met 24x7x365 – with our commitment to going the extra mile, we're effectively there for you 25x7x365.



### REPUTATION FOR RELIABILITY

Harbor has built a reputation for reliable, sector-agnostic service across a wide range of sectors, especially those that are heavily regulated.



### EXPERT TECHNICAL GUIDANCE

Harbor's team of Technical Specialists and subject-matter experts provide guidance and hands-on management, ensuring your recovery solutions run smoothly.



### COMPLIANCE AND SECURITY

With our strict backup and recovery operational processes, we ensure scalable, compliant and secure solutions, always staying on top of the latest technological advancements.



### INDUSTRY-LEADING PARTNERSHIPS

We work closely with leading technology providers, to bring you collaborative solutions backed by a successful track record in both commercial and public sectors.

Arrange an informative, no-pressure consultation – and let's see where the conversation takes us.

<sup>1</sup><https://www.twenty-four.it/services/cyber-security-services/cyber-crime-prevention/cybercrime-statistics-uk/>

<sup>2</sup>67% not confident in ability to recover after a destructive cyberattack: [www.delltechnologies.com/gdpi](http://www.delltechnologies.com/gdpi)