

Certificate of Approval

This is to certify that the Management System of:

Bytes Software Services Limited

Bytes House, Randalls Way, Leatherhead, KT22 7TW, United Kingdom

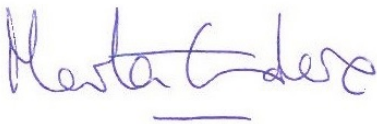
has been approved by LRQA to the following standards:

ISO/IEC 20000-1:2018

Approval number(s): ISO/IEC 20000-1 – 00043953

The scope of this approval is applicable to:

The service management system for Microsoft cloud professional and support services provisioned by Bytes Software Services Ltd.



Marta Escudero

Regional Director, United Kingdom and Americas (UKAM)

Issued by: LRQA Limited

