

Current issue date: Expirv date: Certificate identity number: 7 March 2024 6 March 2027 10587521

Original approval(s): ISO/IEC 20000-1 - 7 March 2024

Certificate of Approval

This is to certify that the Management System of:

Bytes Software Services Limited

Bytes House, Randalls Way, Leatherhead, KT22 7TW, United Kingdom

has been approved by LRQA to the following standards:

ISO/IEC 20000-1:2018

Approval number(s): ISO/IEC 20000-1 - 00043953

The scope of this approval is applicable to:

The service management system for Microsoft cloud professional and support services provisioned by Bytes Software Services Ltd.

Marta Escudero

Regional Director, United Kingdom and Americas (UKAM)

Issued by: LRQA Limited



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