

Unlocking Value With Remote Work And Modern Management

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The COVID-19 pandemic has forced many organizations to reconsider their long-term strategies for flexible work environments.

IT TEAMS FOCUS ON EMPLOYEE EXPERIENCE (EX) IN THE AGE OF FLEXIBLE WORKING

64% make it easier for employees to find information.

65% revamp the physical workspace to foster better productivity and collaboration.

66% invest in new, higher-performing devices.

67% support employees with a more mobile experience.

69% help employees maintain their focus wherever they are.

APPLYING CLOUD CONCEPTS TO END USER COMPUTING (EUC) IS KEY TO A BETTER REMOTE WORK EXPERIENCE

Cloud is the future for innovation in EUC, and it's applicable to device management and the adoption of lightweight, cloud-based operating systems.

67% Invest in cloud-based PC management.

67% Improve employee productivity by providing a variety of devices to work from.

63% Implement or expand use of cloud-based desktop visualization.

63% Unify management of mobile devices and laptops under one console.

FEARS AROUND DATA LOSS, SECURITY, AND LACK OF IT SUPPORT ARE PALPABLE

As organizations draft new rules, they're likely to overlook safeguards and expose themselves to new and existing risks.

36% fear data or IP loss.

35% lack IT skills to support employees.

31% experience loss of end-user productivity.

29% provide the right devices to specific workers.

LEADERS WILL DEPLOY TECHNOLOGY WITH EX IN MIND

Firms that are moving to modern management can create safe environments by fostering trust and enablement.

We aim to provide a seamless work environment wherever employees are located. 64%

We have designed a structured communication plan to let employees know of upcoming changes. 59%

We conduct surveys to make sure employees are happy with new processes. 59%

We are investing in end-user experience management platforms. 59%

Base: 154 IT decision-makers at the management level and above who are responsible for end-user computing strategies or service desk/HR in charge of EX and UK onboarding

Source: A study conducted by Forrester Consulting on behalf of VMware and Bytes, April 2021

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Read the full study